## **QUALITY POLICY STATEMENT**

Our goal is to be the best and most reliable manufacturer, supply and repairer of polypropylene Flexible Intermediate Bulk Containers with a smooth and effortless service.

The focus is to produce world class bulk bags and to offer high quality bulk bag cleaning and repairing services.

Our core principles that support us in meeting and exceeding customer needs are: Professionalism, Quick Response and superior customer support

The management of Mogau Poly Manufacturing (PTY) LTD is committed to the implementation of a quality management system that complies with contractual, statutory and regulatory requirements that includes ISO 9001:2008.

Quality principles affords us opportunities to maintain our focus on our business objectives and overall profitability of our company while supplying world class products and services to our customers. We will therefore ensure that the quality management system is communicated, understood, implemented and maintained throughout the organization.

Our primary business objectives:

- Our focus moving forward will be to ensure superior quality, competitive pricing and speed of delivery.
- To provide agreed levels of product quality and service to our customers by fully understanding their needs and expectations.
- To provide adequate human resources and material resources to comply with regulatory requirements and customers' requirements.
- To reduce operational costs through effective implementation of the quality management system.
- to continually promote excellence at all levels of the company through continual assessment and provision of our employees training needs;
- ❖ To encourage our suppliers to improve their performance/supply through continuous engagement.
- To develop strategic alliances with the established fraternities, nationally and globally, to ensure our own growth and achieve parity in quality with the rest of the industry.

The above objectives are monitored, measured and analyzed and are reviewed as necessary to ensure they continue to be appropriate to customer needs.